

# Five Termination Traps to Avoid

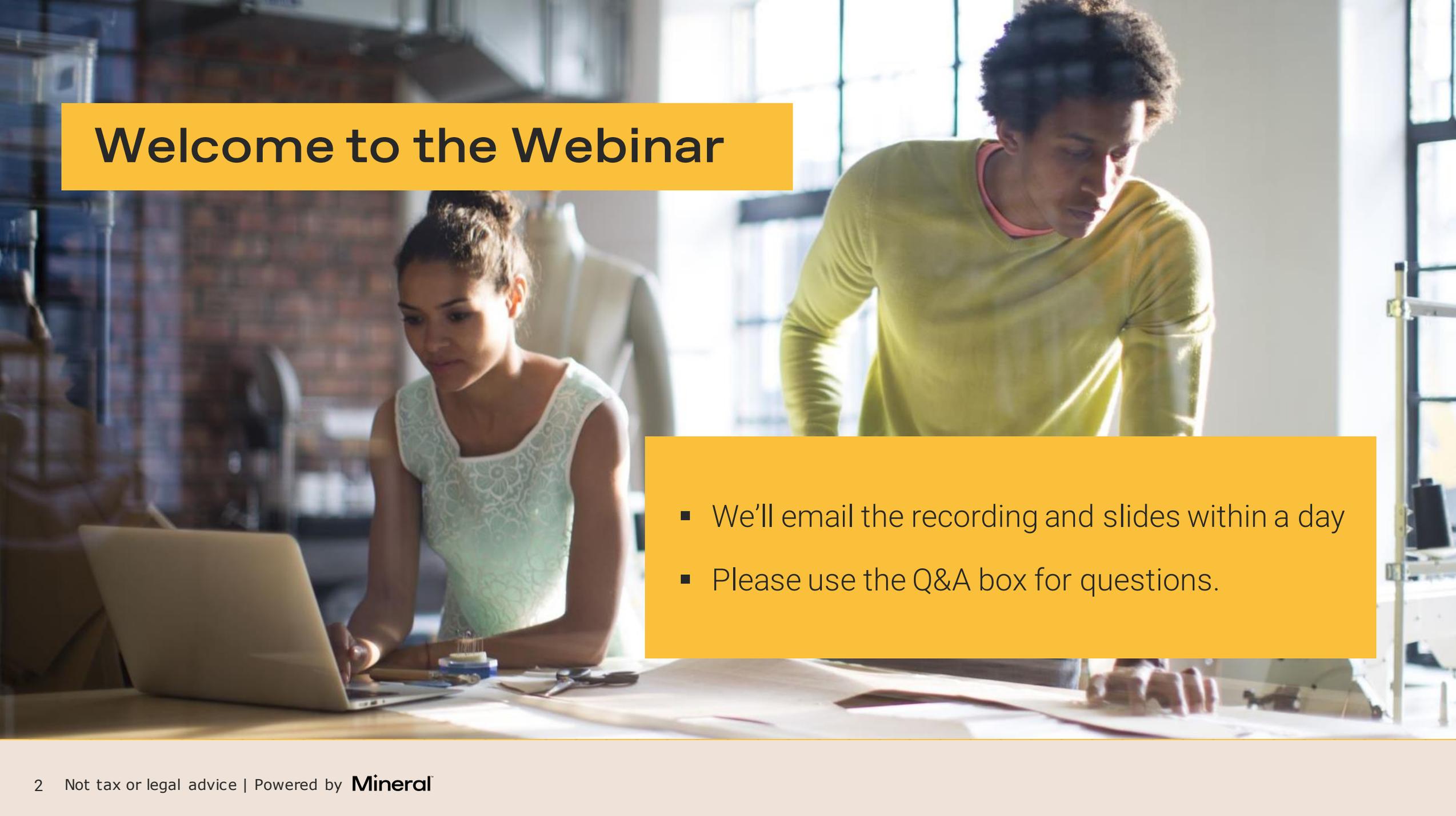
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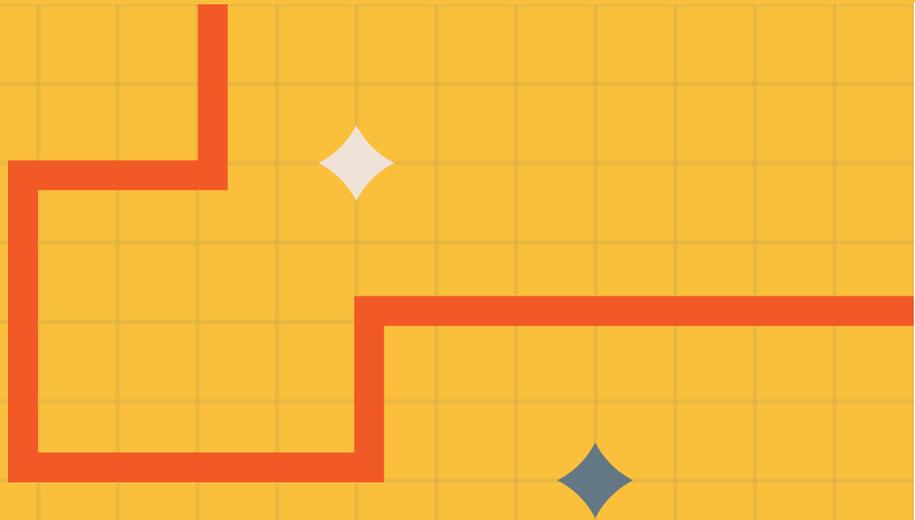


# Welcome to the Webinar

A woman with her hair in a bun, wearing a white lace top, is seated at a desk and working on a laptop. A man in a yellow sweater is leaning over her shoulder, looking at the screen. The background shows a workshop with a brick wall, a mannequin, and large windows.

- We'll email the recording and slides within a day
- Please use the Q&A box for questions.

# Agenda



- Lack of Leadup
- Dangerous Reasons
- A Meeting Without a Plan
- Poor Delivery of the News
- Mishandling the Aftershock

# Lack of Leadup





## Progressive Discipline

- AKA *disciplinary action* or *corrective action*
- Steps may include coaching, verbal counseling, written warnings, performance improvement plans, suspension, and final warnings



## Documentation of Issues and Efforts

- Documentation before termination
- Opportunities to correct behavior
- Exceptions for extreme cases such as violence, threats of violence, and gross misconduct

# Dangerous Reasons





# Do Your Due Diligence

- Investigate allegations before acting on them
- Make sure you can defend every termination decision to an outsider
- Question termination recommendations that sound fishy or biased



# Be on the Lookout for Illegal Reasons



- Pregnancy
- Injury
- Sexual orientation
- Religious practices
- Complaining about wages
- Injury on the job



# Poll Question

**Who attends and leads termination meetings when based on performance?**

# A Meeting Without a Plan

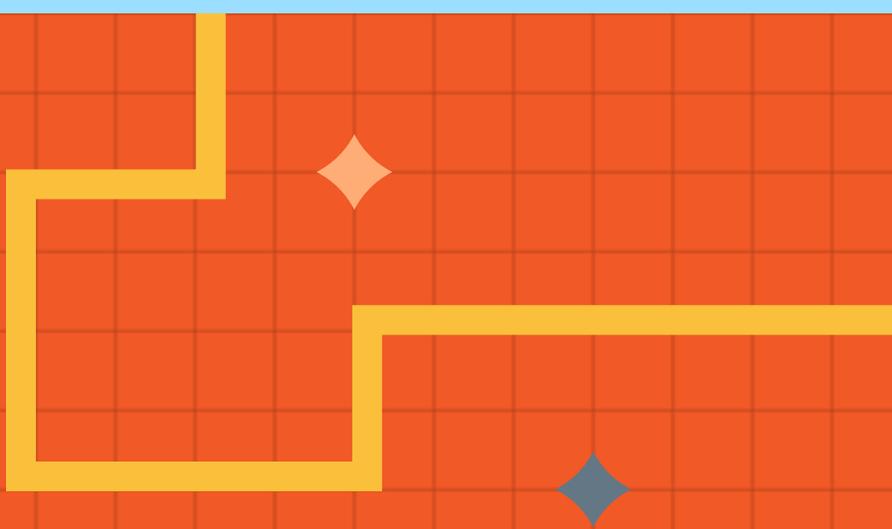


## When and Where

- Act promptly
- Pick a good day and time of day
- Know when you want them to leave
- Hold the meeting somewhere private and that will allow for an easy exit for the employee



# The Paperwork and the Paycheck



- Have a final check ready with everything it needs to include; avoid unlawful deductions
- Provide information about unemployment insurance and continuation of benefits information if necessary

# Poor Delivery of the News





# Be Truthful and Clear

- Have a *short* script
- Don't exaggerate the problems
- Don't minimize the problems





## Handling Emotions or Continued Questions

- Remain calm
- Stick to your answers
- Don't be afraid to repeat yourself
- Don't feel pressured to expand on the reasoning or offer additional reasons



## Chat Question

1. What percentage of your termination meetings go smoothly?
2. What's the leading cause of termination?
3. What industry are you in?

# Mishandling the Aftershock



# What You Tell Other Employees



- Be as transparent as is appropriate considering the circumstances
- If you share the reason, follow the same rules as you did with the employee:
  - Don't exaggerate
  - Don't minimize
  - Decide how much you plan to share
  - Stick with the plan



# Unemployment Insurance

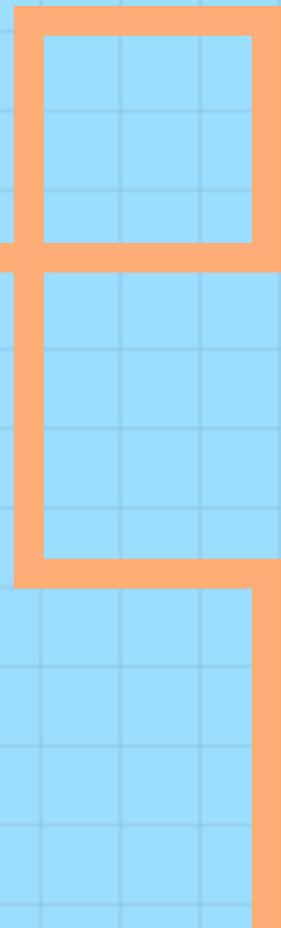
- Most employees will receive UI benefits, even if terminated
- Reply to UI division with the facts
- Exaggeration can lead to defamation
- An introductory period or temporary employment classification doesn't impact UI benefits



## Take Aways

- Have a good reason
  - Make sure it's documented
  - Make and stick to a plan
  - Tell the truth
- 
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Q+A



Thank you!

